

**Ramadevi Eppakayala**

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**9398079810**

Profile Summary

* 3.2 Years of Experience in development, customizations, and implementation of CRM in Salesforce.com.
* Worked on Custom Objects, Custom Tabs, Custom Fields, Flows, Workflow rules, Process builder, Validation Rules, Page Layouts, Record Types, Relationships, Data Migrations.
* Good knowledge with Providing Security controllers to users by using Profiles, Roles, User Management, Permission sets and OWD Settings.
* Implemented security and sharing rules atobject, field, and record level for different users at different levels of organization**,** also created various profiles and configured the permissions based on the organizational hierarchy.
* Worked on Reports and Dashboards.
* Involved in Developing and good knowledge on Sales force object Query Language (SOQL)and Sales force Search Language (SOSL).
* Involved in writing Apex Triggers and Apex Classes. And Involved in Writing Test methods intended to accomplish the required code coverage.
* Knowledge of Apex synchronous and Asynchronous classes considering the Governor Limits.
* Hands on Experience onBatch Apex, Scheduled Apex, and Web Service (SOAP) and RESTclasses
* Experience integrating SFDC with External Systems.
* Hands-on experience on LWC development.
* Attended scrum meetings to provide timely updates and discuss/clarify doubts over user stories.
* Actively involved in Configuring, Customizing and maintaining Customer portals.
* Used Data Loader for insert, update, delete and bulk import/export old data from salesforce.com.
* Actively involved in unit testing and bug fixing.
* Involved in writing test classes by maintaining the industry coding standards.
* Experience in deployment using Change sets, Workbench.
* Hands-on experience in building for various functional needs in the application.
* Having good Analytical, Programming and Problem Solving Skills with excellent interpersonal skills, team player and good leadership qualities.
* Good Interpersonal skills, commitment, result oriented, hard working with a quest and zeal to learn new technologies.
* Good Knowledge on Marketing Cloud.

Technical Proficiency

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| **Competency** | **Expertise** |
| Tools | Salesforce, Data Loader, Work Bench, Developer Console, Visual Studio |
| Management Tools | Jira,Change sets |
| Frameworks | HTML, CSS, Java Script. |
| Platform | Salesforce.com, Force.com. |
| Domain Knowledge | Salesforce. |
| Skills | Salesforce Admin, Apex Classes,Triggers ,SOQL,Apex ASynchronous Classes,Test Classes,Integration,Aura,LWC |
| Operating System | Windows |
| Programming Languages | Apex, SOQL and Java script |

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| **Company** | **Designation/Role** | **Duration (from – to)** |
| UNOSIS IT Solutions Pvt Ltd | Senior Software Engineer | March 2022 – Till Date |

Professional Experience

Skillset

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| **Primary Skillset** | **Total Exp** | **Relevant Exp** |
| Salesforce | 3.2 years | 3.2 years |

Certifications

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| **Certification** | **Completed Date** | **Platform** |
| Salesforce Certified Platform Developer I | 01 October 2022 | Salesforce |

Project Experience

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| **Project Name** | **Roles & Responsibilities** | **Tools/ Technology** | **Duration (from**  **- to)** |
| **Honeywell Business Solutions – Sales Process** | * Design and Develop the Apex Classes, Apex Triggers Entrusted with the responsibility of Configuring/customizing the Salesforce CRM applications accordance with the client’s requirement and specification. * Hands on expertise to develop applications on Force.com Platform. * Created Apps, Objects, Fields and Packages. * Created Record Types and Page Layouts for Records * Deployed components from Development environment to Sandbox and from Sandbox to Production. * Written Validation Rules, Workflow Rules and Approval processes. * Hands-on experience in building for various functional needs in the application. * Developed Lightning Components from Scratch by using Aura framework. Also, involved in Data mapping from external system utilized lightning connect to get real -time data from external system. * Experience in aura framework, Lightning Components and Salesforce Lightning Design System * Develop Lightning Components, CSS Styling and UI Design to enhance look and feel of the Lighting apps and Leveraged Server-side apex Controllers to retrieve data from various API's and display on the Lightning Components. | * Salesforce LWC   Sales Cloud,  Service Cloud,  Workbench | August 2024 –  Till Date |
| Sotheby’s | * Worked as a Salesforce developer. * Creating Workflow Rules, Process Builders, Flows, Tasks, Email Alerts, Templates and Components to suit the needs of the application. * Worked on Validation Rules, Formula Fields. * Created Custom Fields for Object, Tabs, Custom Settings. * Created Email Templates and Email Alerts.. * Attended scrum meetings to provide timely updates and discuss/clarify doubts over user stories. * Worked on deployment using changes sets. * Used Data Loader for insert, update, delete and bulk import/export od data from salesforce.com. * Creating permission sets to give additional access to users. * Writing Apex Triggers, Apex classes, Batch classes and test classes to maintain code coverage using Apex. * Retrieving Data using SOQL and SOSL. | * Salesforce, Data Loader, Change set, Work bench | December 2022 –  July 2023 |

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| Optus | * Analyzed requirements involved in the development of all modules. * Customized different page layouts and assigned them for different profile users * Customized tabs for different business users' groups and centers. * Creating Tasks, Email Alerts, and Components to suit the needs of the application. * Schedules the reports, dashboards for management and all the department heads by emails. CRM:Salesforce.com. | Salesforce | May 2022 –October 2022 |

Education Qualifications

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| **Degree** | **University** | **Stream** | **Year (from – to)** |
| MCA | Telangana Mahila Vishwavidyalam | Computer Science | 2016 - 2019 |
| UG | Sri Chaithanya Degree and PG College | MPCS | 2013 - 2016 |
| 12th | Sumathi Devi Junior College For Girls | MPC | 2012 - 2013 |
| 10th | Amaravathi High School | SSC | 2010 - 2011 |

**Personal Information:**

Date of Birth:20/03/1995

Gender: Female Nationality: Indian

Languages:English,Telugu,Hindi

Current location: Hyderabad.

Declaration:

I hereby declare that all the above details are true to the best of my knowledge and belief.

PLACE: Hyderabad Signature

DATE:20/04/2025 (Ramadevi Eppakayala)